

#2 Training Update TY24 – Certification

We hope you enjoyed your Thanksgiving Day and were able to spend it with family and friends.

People have started asking about this year's certification requirements. There are several changes this year that affect your work towards certification. There is no rush to complete these requirements. The changes will be covered in the January training classes. For clarity and continuity, the certification requirements have been listed and explained on the D45 Counselor Training Resource Page on the Villages Website for those who want to get started early. That information is also attached here, along with the Notes page.

In addition, the following information was sent from AARP Foundation Tax-Aide

The LMS courses are expected to be released sometime next week. When the courses are ready, volunteers with active assignments in the AARP Portal will receive an email from Tax-Aide with the following information:

- The specific date of launch
- The specific courses required, based on their volunteer role
- Information about the Test-Out Option for Technology & Security and Policies & Procedures. (This is new this year - be sure to read this information before you complete the LMS courses.)
- A list of FAQs, including information about Tip Sheets

Because of the Thanksgiving holiday and the extensive testing process, staff, volunteers, and contractors will be working until the last minute to meet the early December launch goal. **PLEASE DISCOURAGE VOLUNTEERS FROM TRYING TO TAKE THEIR LMS COURSES BEFORE THEY ARE NOTIFIED.** Versions they find in the Portal may change at the last minute, and our expected launch is much earlier than last year. There is plenty of time!!