

## **#5 D45 Training Update TY24 - Capital Loss Carryover, I&I Booklet, Chromebook**

Greetings to all our counselors! You've spent time going to training, completing certification requirements and getting ready to do those returns. We know you are anxious to get to work helping taxpayers. Here is some information that has come out recently that will affect your work.

1- The slides from the Returning Counselor training in January can be found on the D45 Counselor Training Resource page on the bottom left of the page for anyone who wants a refresher on what we covered.

2- As of this writing, TaxSlayer tells us that the Capital Loss Carryover is not pulling automatically from the prior year return as it has done in the past. Please use extra diligence to check the prior year return to determine if there is a Capital Loss Carryover. We will update you when this issue is resolved.

3- There has been a change to the I&I Intake Booklet. On page 6, there is a list of Optional Questions. Questions 20-23 have been removed from the TaxSlayer program and from future printings of the Intake Booklet. These are the questions related to gender identity. They no longer need to be answered and they can no longer be entered into the software. LCs/SCs - please let your CFs know they can ignore or cross out those questions if they are on the I&I.

4- We have heard of a possible issue with some of the new Chromebooks shutting off and not coming back on. If this happens to you, you need to do a hard reset of the Chromebook. The steps for this are located on the Technology Corner page off the Counselor Resource page. These steps have also been attached here so you can print them and keep them in your Chromebook bag in case you need them.

We begin next week! Have a great season!